

# skateshop.pl

The online store of Skateshop.pl or SKATESHOP is operated by Skateshop sp.z.o.o. a Limited Company. Skateshop sp.z.o.o. is obliged to review customer complaints in an appropriate manner.

**COMPLAINTS:** All of our products are covered by the manufacturer's or importer's warranty. Should you detect any product defect upon delivery please return the product by registered post to: Skateshop.pl, ul. Obodrzycka 61 61-249 Poznań

**CANCELLATION:** You have the right to cancel your order at will (rescind a long distance sale contract) placed with our company within 14 days from delivery (no questions asked policy). The product should be returned unused, fault-free and fit for resale. If you cancel 'at will' you must return the product(s) at your own cost.

**RETURN OF GOODS FORM:** In case of filing a complaint or cancelling your order please fill out and sign this form and enclose it with the shipment. You must also include original of the receipt or invoice. We will proceed with your request and make a refund upon the receipt of the returned product or send a replacement product (as per the selected option). All necessary information is provided on our website: <http://www.skateshop.pl/>

## RETURN OF GOODS FORM UNDER DISTANCE SELLING REGULATIONS

Buyer \_\_\_\_\_

Address: \_\_\_\_\_

	Name, catalogue no of product	Quantity	Purchase price	Reason of return (cancellation or other)
1				
2				
3				
4				
5				
	<b>TOTAL</b>			

### REASON FOR RETURN:

1. Quality complaint (pls describe)
2. Product different than ordered
3. Damaged package
4. Other

### PLEASE MAKE THE REFUND TO\*:

1. Bank account (name and acc no)
2. Postal money order to (name and address)

### PLEASE EXCHANGE THE RETURNED GOOD(S) FOR THE FOLLOWING (AT A PRICE DIFFERENCE, AT THE SAME PRICE)\*

I understand and accept the Terms and Conditions of the seller and in particular the obligation to provide the original proof of purchase / order specification of the goods returned under this form.

\_\_\_\_\_  
DATED

\_\_\_\_\_  
SIGNED

\*delete as appropriate